

Enviro Waste Services Group Pty Ltd & Enviro Pump Pty Ltd senior management are fully committed to continual improvement, to enhance our Quality performance, through constant review to provide an effective controlled Quality Management System and Services.

We are committed and aim to ensure the reliable provision of services to our customers and will achieve this through:

- ✓ Establishing and Maintaining a Quality Management System which satisfies the requirements of ISO 9001:2016, and any other Client specific quality requirements.
- ✓ Consistently provide products and services in a manner which will satisfy Client requirements in all respects.
- ✓ Implementing appropriate actions to address any risks and opportunities associated with internal / external issues, and to meet the needs and expectations of interested parties.
- ✓ Ensuring that all company personnel are fully competent to carry out their assigned task with ongoing education and training.
- ✓ Promoting a culture of continuous improvement as a foundation to achieve effective employee engagement in the workplace.
- ✓ Control & continually monitor all projects undertaken demonstrating compliance with the Quality Management System.
- ✓ Identify, report, investigate and resolve all nonconformance and take action to prevent recurrence.

Communicating the Quality Policy

When Quality Policy is signed by the General Manager, it affirms that the “Quality” is highly considered the outlined processes that we have in place ensuring to meet with the agreed standards.

- ✓ Quality policy is readable and available as documented information to all those affected by the QMS.
- ✓ Policy is communicated and applied to all personnel within the organization through the various channels.
- ✓ Policy will be available to public and interested parties on company’s official website.

Simon Saba



General Manager
May 2023

Refer to ISO9001:2016 Clause 5.2